



Governor's Office for Children
Promoting the well-being of Maryland's children

The Children's Services Outcomes Measurement System (CSOMS) FY2014 Annual System Implementation Report

Submitted by the
Governor's Office for Children

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Table of Contents

Children’s Services Outcomes Measurement System (CSOMS) Overview	1
CSOMS Implementation Status	2
<i>Table 1: CSOMS Cases Added by Placement Category</i>	3
<i>Table 2: Cases Served, Entered, and Exited in CSOMS</i>	4
<i>Table 3: Cases with No CANS Assessment Completed</i>	5
CSOMS Training and Technical Assistance	6
<i>Table 4: Technical Assistance from 7/1/2013 – 6/30/2014</i>	6
Conclusion and the Future of CSOMS	7
APPENDIX A	8

Children's Services Outcomes Measurement System Overview

Background

The Children's Services Outcomes Measurement System (CSOMS) was developed in accordance with Human Services Article, § 8-1004, Annotated Code of Maryland, to use standardized measurements to evaluate out-of-home placement program performance and children's outcomes. CSOMS has been operational since July 1, 2008. The module allows providers of residential services for children to enter specific data about a child's placement, living environment, family situation, educational and vocational development, and progress in learning positive behavioral habits. Through a sub-module in CSOMS, service providers also use Child and Adolescent Needs and Strengths (CANS) assessments to assess children's and families' functioning across a variety of life domains. CSOMS has the capability to generate reports at an individual, program, jurisdiction, or agency level, that provide overviews of program outcomes and monitoring capabilities for State and local agencies.

CSOMS is a module included in the State Children, Youth, and Families Information System (SCYFIS), administered by the Governor's Office for Children (GOC) on behalf of the Children's Cabinet. SCYFIS is a platform that tracks psychiatric hospitalizations of children and facilitates applications for a license to operate a Residential Child Care Program (RCCP). The Resource Directory module in SCYFIS, which can be accessed by the public, includes information on a wide array of residential care providers in Maryland and out-of-State providers that serve Maryland children. SCYFIS has the capability to connect information about service providers in the Resource Directory to each program's outcomes data in CSOMS.

Toward Better Utilization and Ease of Use

GOC and the State's child-serving agencies have been tasked with ensuring that SCYFIS is fully-utilized by the appropriate service providers. Great progress has been made in ensuring provider utilization, which will help programs and State agencies achieve a better long-term understanding of the outcomes associated with the services that children in residential programs receive.

A key element of ensuring provider utilization is increasing the ease of use of SCYFIS. The following are examples of these efforts over the past year:

- GOC is in the process of updating SCYFIS from a proprietary application to a new platform. The intent of the update is to make SCYFIS more flexible and efficient and to allow GOC to make necessary system enhancements in a more timely fashion. Though this process will take time, it has not and will not impact providers' ability to use CSOMS or CANS modules in the meantime. The Department of Information Technology (DoIT) approved SCYFIS as a Major Information Technology development project. GOC has been assigned a DoIT project manager who will provide technical assistance and guidance towards the development of a Task Order Request for Proposals for program

development, under a DoIT Statewide contract. GOC staff has regular check-ins with the DoIT project manager to maintain momentum and keep the project moving forward.

- GOC acquired an independent full-time contractual Program Manager and, through an existing PIN, an IT Database Specialist with extensive experience in database management and providing technical assistance and support. The IT Database Specialist is now the first point of contact for SCYFIS users experiencing technical issues or needing training. Both positions work on-site at GOC and are available to support the SCYFIS development project and users as needed. Both web-based and in-person trainings are provided.
- On a quarterly basis, GOC makes provider-specific data exports available to providers. These spreadsheets contain information that providers have entered into CANS and are intended to allow providers to use the CANS data entered into SCYFIS to: assist in decision-making at the program level, help identify children and youth being served in their programs who do not have a completed CANS assessment, and review and validate their program's data in SCYFIS to ensure that it accurately reflects the children being served.
- This year, GOC staff participated in the various provider meetings hosted by the State's child-serving agencies to give updates on SCYFIS staffing and development, as well as request feedback on provider data exports and the SCYFIS training schedule.

CSOMS Implementation Status

CSOMS has been used to gather information on services provided to children by RCCPs since its inception in 2008, and private Treatment Foster Care providers (PTFCP) since July 1, 2009.¹ State agencies are mandated by State statute to include in their contracts with direct service providers the requirement to utilize CSOMS for monitoring child outcomes and program performance. GOC has led continuing efforts to increase the utilization of CSOMS by facilitating stakeholder workgroups focused on improving the system's measurement of outcomes and conducting trainings for service providers and agency staff on how to use the system.

Additionally, the Department of Human Resources (DHR) has required CANS assessments as part of its performance-based contracting with RCCPs since July 1, 2013. As a result the

¹ The 2009 legislation also required foster homes approved by Local Departments of Social Services and residential programs operated by or under contract with the Department of Juvenile Services (DJS) (except detention facilities and shelters) to use the outcomes measurement system as of July 1, 2011. Public Foster Care and DJS facilities serve populations that are different from RCCPs and PTFCPs. Both DHR and DJS have implemented data collection systems that are mandated by other statutes. Federal requirements restrict staff for those agencies from entering child-specific data into multiple systems.

number of cases with no CANS assessment completed has dropped from between 20%-25% to 11.55%.²

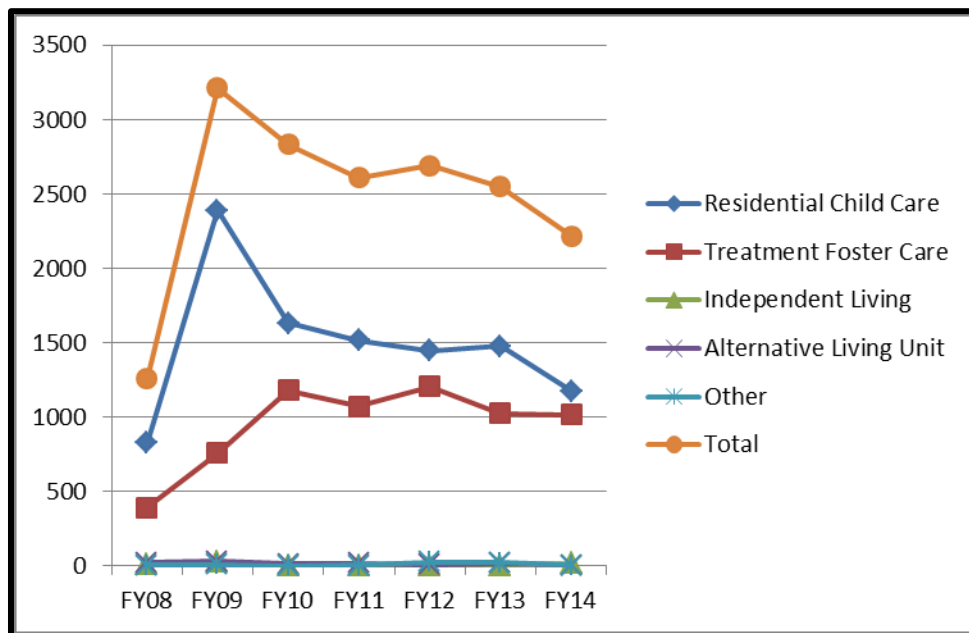


TABLE 1: CSOMS Cases Added by Placement Category

	FY08	FY09	FY10	FY11	FY12	FY13	FY14	Total
Residential Child Care Program	828	2,387	1,631	1,514	1,447	1,478	1,175	10,460
Treatment Foster Care	393	757	1,181	1,071	1,207	1,026	1,016	6,651
Independent Living	11	27	4	0	1	7	16	66
Alternative Living Unit	22	31	14	17	11	16	6	111
Other	3	9	2	5	26	23	5	73
Total	1,257	3,211	2,832	2,607	2,692	2,550	2,218	17,367

Since FY2008, more than 17,000 cases have been entered into CSOMS. Note that cases do not always align with the number of children, as a child may move from one placement to another and thus have more than one case. The majority of cases entered are children placed in RCCPs and TFC homes, although a small percentage of cases each fiscal year represents children in Independent Living Programs and Alternative Living Units. As Table 1 illustrates above, the largest number of cases added to CSOMS is RCCP cases, followed by TFC cases. Because of the

² See Table 3.

requirement that TFC cases be entered into CSOMS in FY09, there was an increase in cases entered from FY09 to FY10. From FY13 to FY14, the overall number of new placements decreased in nearly all categories, with a very sharp drop in new RCCP placements entered.³

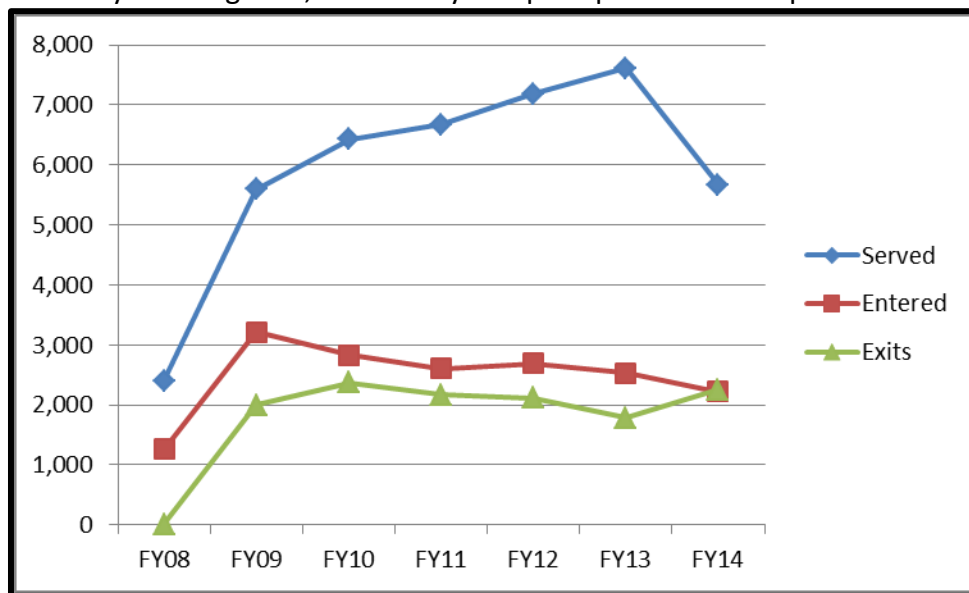


TABLE 2: Cases Served, Entered, and Exited in CSOMS

	FY08	FY09	FY10	FY11	FY12	FY13	FY14
Served	2,400	5,597	6,431	6,671	7,190	7,611	5,671
Entered	1,259	3,210	2,835	2,606	2,690	2,534	2,218
Exits	13	2,001	2,366	2,171	2,113	1,787	2,254

Another indicator of system utilization is the timeliness by which service providers update cases based on developments in the case. As shown in Table 2, fewer cases that are entered into CSOMS each fiscal year are exited from the system. If the actual number of total placements is decreasing each year, then the number of case exits should exceed the number of cases entered. When cases that are entered into CSOMS are not recorded as exited, the result is a compounding number of cases currently open in the system, or “served.”⁴ More timely and accurate data entry in CSOMS will result in CSOMS accurately reflecting new placement and exit information. Fiscal Year 2014 marks the first year that providers have exited more cases than they have entered, thus providing a more accurate number of cases served.

³ The rates of new placements entered tracks closely to the rate of new placements overall, as will be reported by the Out of Home Placement Report to be released by this office in December 2014.

⁴ The tables in Appendix A give a detailed breakdown of the number of cases entered and exited by jurisdiction.

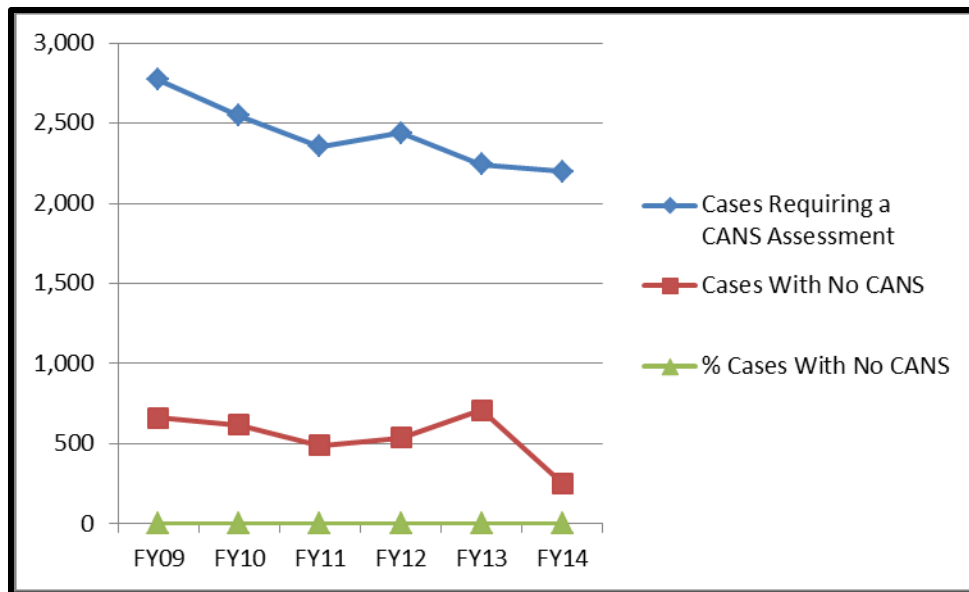


TABLE 3: Cases With No CANS Assessment Completed

	FY09	FY10	FY11	FY12	FY13	FY14
Cases Requiring a CANS Assessment	2,770	2,547	2,353	2,439	2,241	2,198
Cases With No CANS	661	619	490	535	708	254
% Cases With No CANS	23.9%	24.3%	20.8%	21.9%	31.6%	11.55%

One of the most important aspects of CSOMS is the CANS assessment module, which measures how each child is progressing while in placement and if the child exhibits a change in needs and strengths during the placement. All cases require implementation of a CANS assessment, except for cases involving children age five and younger and cases that are exited in less than 30 days from the placement date. It is essential that service providers complete CANS assessments for every eligible case as required to ensure a complete evaluation of CSOMS outcomes. As shown in Table 3, from FY09 through FY12, the percentage of cases with no CANS assessments completed was between 20% and 25% of cases that require a CANS assessment.⁵ In FY14, that number dropped sharply to 11.55% of all cases requiring an assessment. GOC's efforts toward better utilization and ease of use, coupled with providers' increased efforts at recording accurate data, are showing significant results. DHR's contracts with its service providers require the use of CSOMS, which may explain the timely and accurate data entry and maintenance of records.

⁵ Cases entered in Independent Living Programs, Alternative Living Units, and other types of placements are included as a portion of the overall "Cases Requiring a CANS Assessment," but only constitute 2% or fewer of overall cases that require a CANS assessment. It is unknown how many of the "Cases With No CANS" are from these placement categories.

CSOMS Training and Technical Assistance

While nearly 9,953 users have registered accounts in SCYFIS, only 1,805 are considered “active” users because they have logged onto the system within the past year. GOC has made significant efforts toward increasing active users’ familiarity and comfort level with SCYFIS through training and technical assistance.

GOC staff has conducted 10 basic training sessions on CSOMS during Fiscal Years 2013 and 2014, which were offered to service provider personnel, including program administrators, clinicians, case managers, and any staff who enter data into CSOMS or who utilize CSOMS as a tool for program monitoring. The training covers a range of topics, from entering a case into CSOMS, to managing a case, completing a CANS assessment in the system, using the Resource Directory, adding and editing foster parent information, and utilizing system reports. All information for the service provider training is available on the GOC website⁶ which includes instructions for performing case management functions, utilizing system tools, and the presentation used during the basic training. Quarterly trainings are available online via webinar and are open to all who register. To date, 157 individuals have taken advantage of these trainings.

Technical assistance is offered by GOC to service provider personnel and State or local agency staff who has an account to use CSOMS. GOC system administrators also assist with adding and managing user accounts. GOC addresses most technical assistance requests within two business days and averages resolution of requests within one week.⁷

TABLE 4: Technical Assistance from 7/1/2013 – 6/30/2014	
Technical Assistance Requests	798
Percentage of Requests Resolved Within Two Days	86%
Most Common Issues	Update user account request Inadvertent case deletion Accidental duplication of records Re-open case Reset password Request new user account

⁶ <http://goc.maryland.gov/scyfis-2/>

⁷ See D18A18.01 Governor’s Office for Children. “FY16 Managing for Results: Goal 6 – 2014 Actual.”

Conclusion and the Future of CSOMS

While providers are adding fewer cases into CSOMS (because fewer children and youth are being placed), they are exiting cases and providing CANS assessments in higher percentages than in the past. This will result in more accurate data, particularly with regard to child and youth outcomes.

GOC has made significant efforts to improve the user experience and to encourage additional providers to record data in CSOMS, including providing trainings that suit provider schedules and preferences and offering technical assistance provided by an IT Database Specialist.

Currently, discussions about the future of CSOMS center on the development of a new system that would allow agencies and the State to better capture the effectiveness of services. As that conversation evolves with DoIT and others, GOC looks forward to driving system improvements while continuing to facilitate a positive user experience that promotes accurate data collection.

APPENDIX A:

CSOMS Implementation Status Reports

FY2008 – FY2014



Status Report - Served By Jurisdiction

Start Date: 07/01/2007- End Date: 06/30/2008

Population Flow Counts: Children									Leading Referral Agency: % Breakdown of Referrals									
Jurisdiction	Newly		Newly Served		Last		Avg LOS (Weeks)	MSDE							In-State Private	OOS Agencies	OOS Private Pay & N/A	
	First Day	Served	Male	Female	Served	Exit		DHR	CSA	DJ	DDA	MHA	/LSS	Missing				
Allegany County	6	7	6	1	13	0	13	0.00	62%	0%	38%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	28	41	25	16	69	0	69	0.00	80%	0%	14%	0%	0%	6%	0%	0%	0%	0%
Baltimore City	600	523	301	222	1,123	4	1,119	49.00	92%	0%	5%	0%	0%	3%	0%	0%	0%	0%
Baltimore County	144	165	97	68	309	2	307	113.00	91%	0%	5%	0%	0%	4%	0%	0%	0%	0%
Calvert County	7	17	14	3	24	0	24	0.00	50%	0%	46%	0%	0%	4%	0%	0%	0%	0%
Caroline County	3	3	2	1	6	0	6	0.00	33%	17%	33%	0%	0%	17%	0%	0%	0%	0%
Carroll County	6	16	12	4	22	1	21	10.00	32%	0%	59%	0%	0%	9%	0%	0%	0%	0%
Cecil County	12	11	7	4	23	0	23	0.00	96%	0%	0%	0%	0%	4%	0%	0%	0%	0%
Charles County	9	11	4	7	20	0	20	0.00	70%	0%	25%	5%	0%	0%	0%	0%	0%	0%
Dorchester County	0	5	5	0	5	0	5	0.00	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Frederick County	24	29	15	14	53	1	52	77.00	81%	0%	13%	0%	0%	6%	0%	0%	0%	0%
Garrett County	3	1	1	0	4	0	4	0.00	75%	0%	25%	0%	0%	0%	0%	0%	0%	0%
Harford County	26	56	40	16	82	1	81	7.00	76%	1%	22%	0%	0%	1%	0%	0%	0%	0%
Howard County	8	17	12	5	25	0	25	0.00	72%	0%	8%	0%	0%	16%	0%	4%	0%	0%
Kent County	4	6	6	0	10	0	10	0.00	10%	0%	60%	0%	0%	20%	0%	10%	0%	0%
Montgomery County	61	75	48	27	136	0	136	0.00	72%	1%	15%	1%	0%	10%	0%	1%	0%	0%
Out Of State	36	29	19	10	65	1	64	-12.00	2%	6%	5%	3%	2%	6%	0%	0%	63%	14%
Prince George's County	85	108	68	40	193	0	193	0.00	87%	0%	12%	0%	0%	2%	0%	0%	0%	0%
Queen Anne's County	4	5	4	1	9	0	9	0.00	33%	0%	44%	11%	0%	0%	0%	11%	0%	0%
Somerset County	10	12	6	6	22	0	22	0.00	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	13	20	15	5	33	1	32	44.00	82%	0%	15%	0%	0%	3%	0%	0%	0%	0%
Talbot County	9	3	1	2	12	0	12	0.00	83%	0%	17%	0%	0%	0%	0%	0%	0%	0%
Washington County	16	59	46	13	75	0	75	0.00	60%	0%	40%	0%	0%	0%	0%	0%	0%	0%
Wicomico County	16	30	15	15	46	2	44	24.00	80%	4%	15%	0%	0%	0%	0%	0%	0%	0%
Worcester County	11	10	3	7	21	0	21	0.00	90%	0%	10%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	1141	1259	772	487	2400	13	2387	46.00	83.34%	0.00%	10.42%	0.42%	0.00%	3.52%	0.00%	0.21%	1.72%	0.38%

Summary Report

S 97.70%

IP 0.21%

OP: 0.38%

O: 1.72%

DHR: 83.34% **CS** 0.00% **MHA:** 0.00%

OOS Private Pay: 0.00%

DJS: 10.42% **DDA** 0.42% **MSDE/LSS:** 3.52%

N/A: 0.38%

Note: **S** (Maryland State Agency *DHR, CSA, DJS, DDA, MHA, MSDE/LSS*), **IP** (In-State Maryland Private Pay), **OP** (Out-of-State Private Pay and N/A), **O** (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2008- End Date: 06/30/2009

Population Flow Counts: Children									Leading Referral Agency: % Breakdown of Referrals									
Jurisdiction	Newly Served		Newly Served		Served	Exits	Last Day	Avg LOS (Weeks)	MSDE							In-State	OOS	OOS Private Pay &
	First Day	Served	Male	Female					DHR	CSA	DJ	DDA	MHA	/LSS	Missing	Private	Agencies	N/A
Allegany County	13	21	11	10	34	11	23	37.00	68%	0%	32%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	69	127	101	26	196	92	104	27.00	59%	1%	37%	0%	0%	4%	0%	0%	0%	0%
Baltimore City	1,119	1,391	855	536	2,510	774	1,736	30.00	85%	0%	13%	0%	0%	2%	0%	0%	0%	0%
Baltimore County	307	357	220	137	664	242	422	37.00	85%	0%	12%	0%	0%	2%	0%	0%	0%	0%
Calvert County	24	28	18	10	52	23	29	19.00	48%	0%	50%	0%	0%	2%	0%	0%	0%	0%
Caroline County	6	19	13	6	25	6	19	58.00	44%	12%	36%	0%	0%	4%	0%	4%	0%	0%
Carroll County	21	63	42	21	84	60	24	20.00	29%	0%	69%	0%	0%	2%	0%	0%	0%	0%
Cecil County	23	22	14	8	45	15	30	32.00	76%	4%	18%	0%	0%	2%	0%	0%	0%	0%
Charles County	20	32	20	12	52	25	27	33.00	56%	0%	40%	2%	0%	2%	0%	0%	0%	0%
Dorchester County	5	9	5	4	14	6	8	34.00	50%	0%	43%	0%	7%	0%	0%	0%	0%	0%
Frederick County	52	83	50	33	135	75	60	26.00	73%	0%	24%	0%	0%	3%	0%	0%	0%	0%
Garrett County	4	25	17	8	29	14	15	68.00	76%	0%	24%	0%	0%	0%	0%	0%	0%	0%
Harford County	81	92	50	42	173	77	96	31.00	75%	1%	23%	0%	0%	1%	0%	0%	0%	0%
Howard County	25	42	28	14	67	35	32	23.00	73%	0%	18%	0%	0%	7%	0%	1%	0%	0%
Kent County	10	12	9	3	22	8	14	47.00	23%	0%	64%	0%	0%	9%	0%	5%	0%	0%
Montgomery County	136	262	129	133	398	192	206	28.00	76%	1%	18%	0%	0%	4%	0%	1%	0%	0%
Out Of State	64	58	37	21	122	23	99	68.00	4%	3%	5%	2%	1%	6%	0%	0%	69%	11%
Prince George's County	193	296	174	122	489	111	378	32.00	77%	0%	22%	0%	0%	1%	0%	0%	0%	0%
Queen Anne's County	9	32	14	18	41	22	19	55.00	41%	0%	51%	5%	0%	0%	0%	2%	0%	0%
Somerset County	22	16	9	7	38	9	29	34.00	92%	0%	8%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	32	34	15	19	66	19	47	21.00	77%	0%	20%	0%	2%	2%	0%	0%	0%	0%
Talbot County	12	12	9	3	24	4	20	22.00	75%	0%	25%	0%	0%	0%	0%	0%	0%	0%
Washington County	75	107	59	48	182	121	61	36.00	68%	0%	32%	0%	0%	0%	0%	0%	0%	0%
Wicomico County	44	41	24	17	85	22	63	44.00	69%	2%	27%	0%	0%	1%	0%	0%	0%	0%
Worcester County	21	29	19	10	50	15	35	39.00	66%	2%	32%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	2387	3210	1942	1268	5597	2001	3596	32.00	76.95%	0.02%	18.80%	0.27%	0.00%	2.05%	0.00%	0.16%	1.53%	0.23%

Summary Report

S 98.08% **IP:** 0.16% **OP:** 0.23% **O** 1.53%
DHR: 76.95% **CS** 0.02% **MHA:** 0.00% **OOS Private** 0.00%
DJS: 18.80% **DDA** 0.27% **MSDE/LS** 2.05% **N/A:** 0.23%

Note: **S** (Maryland State Agency *DHR, CSA, DJS, DDA, MHA, MSDE/LSS*), **IP** (In-State Maryland Private Pay), **OP** (Out-of-State Private Pay and N/A), **O** (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2009- End Date: 06/30/2010

Population Flow Counts: Children									Leading Referral Agency: % Breakdown of Referrals									
Jurisdiction	First	Newly Served	Male	Newly Served Female	Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSDE /LSS	Missing	In-State Private	OOS Agencies	OOS Private Pay & N/A
Allegany County	23	20	13	7	43	17	26	39.00	58%	0%	42%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	104	100	57	43	204	87	117	53.00	62%	0%	35%	0%	0%	3%	0%	0%	0%	0%
Baltimore City	1,736	1,184	649	535	2,920	913	2,007	64.00	88%	0%	10%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	422	305	165	140	727	278	449	58.00	87%	0%	11%	1%	0%	1%	0%	0%	0%	0%
Calvert County	29	13	7	6	42	18	24	63.00	62%	0%	38%	0%	0%	0%	0%	0%	0%	0%
Caroline County	19	23	19	4	42	17	25	65.00	50%	2%	43%	0%	0%	2%	0%	2%	0%	0%
Carroll County	24	27	19	8	51	24	27	33.00	41%	0%	57%	0%	0%	2%	0%	0%	0%	0%
Cecil County	30	37	22	15	67	37	30	45.00	82%	0%	16%	0%	0%	1%	0%	0%	0%	0%
Charles County	27	48	33	15	75	32	43	36.00	52%	1%	45%	1%	0%	0%	0%	0%	0%	0%
Dorchester County	8	15	9	6	23	6	17	44.00	70%	0%	30%	0%	0%	0%	0%	0%	0%	0%
Frederick County	60	71	39	32	131	75	56	38.00	81%	0%	17%	0%	0%	2%	0%	0%	0%	0%
Garrett County	15	22	14	8	37	22	15	31.00	76%	0%	24%	0%	0%	0%	0%	0%	0%	0%
Harford County	96	77	46	31	173	65	108	56.00	84%	1%	14%	0%	0%	1%	0%	0%	0%	0%
Howard County	32	25	16	9	57	20	37	66.00	84%	0%	7%	0%	0%	7%	0%	2%	0%	0%
Kent County	14	10	9	1	24	12	12	42.00	38%	0%	46%	0%	0%	13%	0%	4%	0%	0%
Montgomery County	206	200	109	91	406	182	224	47.00	79%	0%	16%	0%	0%	3%	0%	1%	0%	0%
Out Of State	99	70	51	19	169	75	94	72.00	2%	2%	1%	1%	1%	2%	0%	0%	80%	11%
Prince George's County	378	329	183	146	707	241	466	44.00	75%	0%	24%	0%	0%	0%	0%	0%	0%	0%
Queen Anne's County	19	9	6	3	28	12	16	33.00	50%	0%	46%	4%	0%	0%	0%	0%	0%	0%
Somerset County	29	25	8	17	54	17	37	55.00	89%	0%	11%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	47	45	35	10	92	38	54	54.00	82%	2%	14%	0%	1%	1%	0%	0%	0%	0%
Talbot County	20	10	7	3	30	7	23	77.00	70%	0%	30%	0%	0%	0%	0%	0%	0%	0%
Washington County	61	94	51	43	155	88	67	37.00	81%	0%	19%	0%	0%	0%	0%	0%	0%	0%
Wicomico County	63	49	30	19	112	53	59	57.00	68%	1%	30%	0%	0%	1%	0%	0%	0%	0%
Worcester County	35	27	21	6	62	30	32	48.00	61%	2%	37%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	3596	2835	1618	1217	6431	2366	4065	55.00	79.98%	0.02%	15.86%	0.25%	0.00%	1.31%	0.00%	0.14%	2.14%	0.30%

Summary Report

S 97.42% **IP** 0.14% **OP:** 0.30% **O** 2.14%
DHR: 79.98% **CS** 0.02% **MHA** 0.00% **OOS Private** 0.00%
DJS: 15.86% **DDA** 0.25% **MSDE/LS** 1.31% **N/A:** 0.30%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2010- End Date: 06/30/2011

Jurisdiction	Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals									
	First	Newly Served	Newly Served Male	Newly Served Female	Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSDE /LSS	Missing	In-State Private	OOS Agencies	OOS Private Pay & N/A
Allegany County	26	34	13	21	60	34	26	33.00	32%	0%	68%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	117	74	37	37	191	77	114	44.00	68%	0%	28%	0%	0%	4%	0%	0%	0%	0%
Baltimore City	2,007	983	505	478	2,990	862	2,128	63.00	89%	0%	9%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	449	301	155	146	750	225	525	49.00	88%	0%	10%	1%	0%	1%	0%	0%	0%	0%
Calvert County	24	25	18	7	49	16	33	57.00	63%	4%	33%	0%	0%	0%	0%	0%	0%	0%
Caroline County	25	14	11	3	39	13	26	40.00	56%	0%	41%	0%	0%	0%	0%	3%	0%	0%
Carroll County	27	26	14	12	53	27	26	35.00	53%	0%	45%	0%	0%	2%	0%	0%	0%	0%
Cecil County	30	45	29	16	75	27	48	24.00	77%	0%	21%	0%	0%	1%	0%	0%	0%	0%
Charles County	43	38	26	12	81	43	38	55.00	67%	1%	30%	1%	0%	1%	0%	0%	0%	0%
Dorchester County	17	10	8	2	27	4	23	44.00	63%	0%	33%	0%	0%	4%	0%	0%	0%	0%
Frederick County	56	49	36	13	105	46	59	46.00	85%	0%	11%	0%	0%	4%	0%	0%	0%	0%
Garrett County	15	24	12	12	39	24	15	19.00	85%	0%	15%	0%	0%	0%	0%	0%	0%	0%
Harford County	108	77	52	25	185	66	119	48.00	87%	0%	12%	0%	1%	1%	0%	0%	0%	0%
Howard County	37	36	23	13	73	34	39	66.00	81%	0%	12%	0%	0%	5%	0%	1%	0%	0%
Kent County	12	9	9	0	21	5	16	58.00	38%	0%	48%	0%	0%	10%	0%	5%	0%	0%
Montgomery County	224	178	98	80	402	160	242	39.00	74%	0%	21%	0%	0%	3%	0%	1%	0%	0%
Out Of State	94	46	34	12	140	56	84	46.00	2%	3%	0%	1%	1%	1%	0%	0%	73%	20%
Prince George's County	466	354	215	139	820	223	597	50.00	74%	0%	25%	0%	0%	1%	0%	0%	0%	0%
Queen Anne's County	16	8	4	4	24	9	15	31.00	50%	0%	46%	4%	0%	0%	0%	0%	0%	0%
Somerset County	37	22	14	8	59	21	38	88.00	83%	0%	14%	0%	0%	3%	0%	0%	0%	0%
St. Mary's County	54	54	36	18	108	40	68	53.00	85%	3%	12%	0%	0%	0%	0%	0%	0%	0%
Talbot County	23	11	8	3	34	6	28	91.00	71%	0%	26%	0%	0%	3%	0%	0%	0%	0%
Washington County	67	98	58	40	165	92	73	32.00	78%	0%	19%	0%	0%	0%	0%	0%	2%	2%
Wicomico County	59	65	50	15	124	38	86	52.00	47%	0%	52%	2%	0%	0%	0%	0%	0%	0%
Worcester County	32	25	13	12	57	23	34	56.00	63%	0%	37%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	4065	2606	1478	1128	6671	2171	4500	53.00	80.31%	0.00%	15.85%	0.26%	0.00%	1.37%	0.00%	0.15%	1.59%	0.47%

Summary Report

S 97.79% **IP:** 0.15% **OP:** 0.47% **O** 1.59%
DHR: 80.31% **CS** 0.00% **MHA:** 0.00% **OOS Private** 0.00%
DJS: 15.85% **DDA** 0.26% **MSDE/LS** 1.37% **N/A:** 0.47%

Note: **S** (Maryland State Agency *DHR, CSA, DJS, DDA, MHA, MSDE/LSS*), **IP** (In-State Maryland Private Pay), **OP** (Out-of-State Private Pay and N/A), **O** (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2011- End Date: 06/30/2012

Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals										
Jurisdiction	First	Newly Served	Newly Served Male	Newly Served Female	Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	/LSS	Missing	In-State Private	OOS Agencies	OOS Private Pay & N/A
Allegany County	26	36	24	12	62	34	28	38.00	48%	0%	52%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	114	83	47	36	197	59	138	39.00	61%	0%	36%	0%	0%	3%	0%	0%	0%	0%
Baltimore City	2,128	960	500	460	3,088	745	2,343	75.00	89%	0%	9%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	525	339	190	149	864	257	607	52.00	88%	0%	10%	0%	0%	1%	0%	0%	0%	0%
Calvert County	33	35	25	10	68	27	41	46.00	62%	3%	35%	0%	0%	0%	0%	0%	0%	0%
Caroline County	26	10	7	3	36	7	29	35.00	58%	0%	33%	0%	0%	6%	0%	3%	0%	0%
Carroll County	26	39	29	10	65	36	29	30.00	43%	0%	55%	0%	0%	2%	0%	0%	0%	0%
Cecil County	48	54	33	21	102	30	72	23.00	83%	0%	15%	0%	0%	2%	0%	0%	0%	0%
Charles County	38	35	24	11	73	31	42	64.00	63%	1%	34%	0%	0%	1%	0%	0%	0%	0%
Dorchester County	23	13	11	2	36	9	27	31.00	53%	0%	44%	0%	0%	3%	0%	0%	0%	0%
Frederick County	59	53	32	21	112	48	64	34.00	82%	0%	13%	0%	0%	4%	0%	0%	0%	0%
Garrett County	15	17	12	5	32	12	20	19.00	84%	0%	16%	0%	0%	0%	0%	0%	0%	0%
Harford County	119	95	53	42	214	79	135	42.00	83%	0%	15%	0%	0%	1%	0%	0%	0%	0%
Howard County	39	36	20	16	75	26	49	41.00	77%	0%	15%	0%	0%	7%	0%	1%	0%	0%
Kent County	16	4	4	0	20	5	15	37.00	40%	0%	45%	0%	0%	10%	0%	5%	0%	0%
Montgomery County	242	159	83	76	401	154	247	52.00	77%	0%	17%	1%	0%	3%	0%	1%	0%	0%
Out Of State	84	46	38	8	130	26	104	45.00	2%	3%	0%	0%	1%	1%	0%	0%	78%	15%
Prince George's County	597	358	240	118	955	279	676	46.00	74%	0%	26%	0%	0%	1%	0%	0%	0%	0%
Queen Anne's County	15	8	5	3	23	9	14	52.00	48%	0%	48%	4%	0%	0%	0%	0%	0%	0%
Somerset County	38	20	11	9	58	13	45	44.00	84%	0%	12%	0%	0%	3%	0%	0%	0%	0%
St. Mary's County	68	59	30	29	127	43	84	69.00	89%	0%	11%	0%	0%	0%	0%	0%	0%	0%
Talbot County	28	20	13	7	48	11	37	35.00	71%	0%	27%	0%	0%	2%	0%	0%	0%	0%
Unknown	0	1	1	0	1	0	1	0.00	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%
Washington County	73	117	70	47	190	96	94	26.00	74%	0%	21%	0%	0%	0%	0%	0%	1%	4%
Wicomico County	86	69	55	14	155	54	101	68.00	34%	0%	65%	1%	0%	0%	0%	0%	0%	0%
Worcester County	34	24	15	9	58	23	35	66.00	66%	0%	34%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	4500	2690	1572	1118	7190	2113	5077	56.00	79.91%	0.00%	16.48%	0.24%	0.00%	1.34%	0.00%	0.17%	1.51%	0.36%

Summary Report

S 97.96% **IP** 0.17% **OP:** 0.36% **O** 1.51%
DHR: 79.91% **CS** 0.00% **MH** 0.00% **OOS Private** 0.00%
DJS: 16.48% **DDA** 0.24% **MSDE/LS** 1.34% **N/A:** 0.36%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2012- End Date: 06/30/2013

Population Flow Counts: Children									Leading Referral Agency: % Breakdown of Referrals									
Jurisdiction	Newly Served		Newly Served		Served	Exits	Last Day	Avg LOS (Weeks)	MSDE							In-State Private	OOS Agencies	OOS Private Pay & N/A
	First	Served	Male	Femal					DHR	CSA	DJ	DDA	MHA	/LSS	Missing			
Allegany County	28	37	20	17	65	29	36	46.00	38%	2%	58%	2%	0%	0%	0%	0%	0%	0%
Anne Arundel County	138	116	73	43	254	63	191	35.00	54%	0%	43%	0%	0%	2%	0%	0%	0%	0%
Baltimore City	2,343	898	497	401	3,241	563	2,678	62.00	88%	0%	10%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	607	314	179	135	921	201	720	43.00	90%	0%	9%	0%	0%	1%	0%	0%	0%	0%
Calvert County	41	47	35	12	88	28	60	35.00	61%	5%	34%	0%	0%	0%	0%	0%	0%	0%
Caroline County	29	12	6	6	41	6	35	20.00	71%	0%	22%	0%	0%	5%	0%	2%	0%	0%
Carroll County	29	26	16	10	55	31	24	30.00	42%	0%	56%	0%	0%	2%	0%	0%	0%	0%
Cecil County	72	44	22	22	116	27	89	30.00	82%	0%	16%	0%	0%	3%	0%	0%	0%	0%
Charles County	42	38	20	18	80	27	53	57.00	61%	1%	36%	0%	0%	1%	0%	0%	0%	0%
Dorchester County	27	12	12	0	39	9	30	25.00	41%	0%	56%	0%	0%	3%	0%	0%	0%	0%
Frederick County	64	59	36	23	123	53	70	53.00	71%	0%	24%	1%	0%	4%	0%	0%	0%	0%
Garrett County	20	13	8	5	33	14	19	35.00	79%	0%	21%	0%	0%	0%	0%	0%	0%	0%
Harford County	135	82	34	48	217	63	154	51.00	79%	0%	18%	0%	0%	2%	0%	0%	0%	0%
Howard County	49	32	23	9	81	26	55	48.00	74%	0%	17%	0%	0%	6%	0%	2%	0%	0%
Kent County	15	4	4	0	19	1	18	14.00	47%	0%	37%	0%	0%	11%	0%	5%	0%	0%
Montgomery County	247	166	112	54	413	134	279	37.00	76%	0%	18%	1%	0%	3%	0%	1%	0%	0%
Out Of State	104	45	37	8	149	17	132	27.00	1%	3%	0%	0%	1%	1%	0%	0%	82%	13%
Prince George's County	676	327	192	135	1,003	256	747	43.00	73%	0%	26%	0%	0%	0%	0%	0%	0%	0%
Queen Anne's County	14	19	15	4	33	10	23	36.00	36%	0%	61%	3%	0%	0%	0%	0%	0%	0%
Somerset County	45	19	10	9	64	19	45	54.00	83%	0%	14%	0%	0%	3%	0%	0%	0%	0%
St. Mary's County	84	31	19	12	115	41	74	61.00	82%	1%	17%	1%	0%	0%	0%	0%	0%	0%
Talbot County	37	12	4	8	49	12	37	91.00	69%	0%	29%	0%	0%	2%	0%	0%	0%	0%
Unknown	1	0	0	0	1	0	1	0.00	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%
Washington County	94	114	55	59	208	107	101	30.00	78%	0%	20%	0%	0%	0%	0%	0%	0%	2%
Wicomico County	101	52	39	13	153	40	113	28.00	34%	0%	65%	1%	0%	0%	0%	0%	0%	0%
Worcester County	35	15	8	7	50	10	40	47.00	66%	0%	34%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	5077	2534	1476	1058	7611	1787	5824	48.00	78.44%	0.00%	17.73%	0.21%	0.00%	1.44%	0.00%	0.21%	1.67%	0.30%

Summary Report

S 97.81% **IP** 0.21% **OP:** 0.30% **O** 1.67%
DHR: 78.44% **CS** 0.00% **MH** 0.00% **OOS Private** 0.00%
DJS: 17.73% **DDA** 0.21% **MSDE/LS** 1.44% **N/A:** 0.30%

Note: **S** (Maryland State Agency *DHR, CSA, DJS, DDA, MHA, MSDE/LSS*), **IP** (In-State Maryland Private Pay), **OP** (Out-of-State Private Pay and N/A), **O** (Out-of-State Agency)



Status Report - Served By Jurisdiction

Start Date: 07/01/2013- End Date: 06/30/2014

Referral Agency : All

Provider Name: All

Print Date: 7/29/2014

[CSOMS]

Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals										
Jurisdiction	First Day	Newly Served	Newly Served Male	Newly Served Female	Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSDE /LSS	Missin	In-State Private	OOS Agencies	OOS Private Pay & N/A
Allegany County	30	19	10	9	49	29	20	36.00	31%	2%	65%	2%	0%	0%	0%	0%	0%	0%
Anne Arundel County	149	97	46	51	246	94	152	46.00	57%	0%	41%	0%	0%	1%	0%	0%	0%	0%
Baltimore City	2,052	798	384	414	2,850	800	2,050	65.00	88%	0%	10%	0%	0%	2%	0%	0%	0%	0%
Baltimore County	552	228	137	91	780	255	525	51.00	88%	0%	8%	0%	0%	3%	0%	0%	0%	0%
Calvert County	53	31	19	12	84	36	48	46.00	63%	5%	32%	0%	0%	0%	0%	0%	0%	0%
Caroline County	20	8	4	4	28	9	19	40.00	71%	0%	25%	0%	0%	4%	0%	0%	0%	0%
Carroll County	17	29	19	10	46	21	25	50.00	59%	0%	39%	0%	0%	2%	0%	0%	0%	0%
Cecil County	60	48	32	16	108	44	64	63.00	74%	0%	22%	0%	0%	4%	0%	0%	0%	0%
Charles County	43	49	25	24	92	46	46	41.00	71%	1%	27%	0%	0%	1%	0%	0%	0%	0%
Dorchester County	18	17	14	3	35	17	18	36.00	71%	0%	26%	0%	0%	3%	0%	0%	0%	0%
Frederick County	61	45	26	19	106	49	57	78.00	75%	0%	20%	1%	0%	5%	0%	0%	0%	0%
Garrett County	15	14	8	6	29	14	15	41.00	66%	0%	34%	0%	0%	0%	0%	0%	0%	0%
Harford County	128	84	58	26	212	92	120	60.00	75%	0%	18%	0%	0%	6%	0%	0%	0%	0%
Howard County	49	53	33	20	102	50	52	46.00	65%	0%	23%	0%	0%	11%	0%	2%	0%	0%
Kent County	12	5	4	1	17	6	11	77.00	47%	0%	41%	0%	0%	12%	0%	0%	0%	0%
Montgomery County	186	144	80	64	330	118	212	42.00	73%	0%	17%	2%	0%	7%	0%	1%	0%	0%
Out Of State	115	31	26	5	146	23	123	136.00	1%	3%	0%	0%	1%	1%	0%	0%	84%	10%
Prince George's County	605	314	183	131	919	297	622	55.00	75%	0%	24%	0%	0%	1%	0%	0%	0%	0%
Queen Anne's County	14	2	0	2	16	8	8	54.00	31%	0%	63%	6%	0%	0%	0%	0%	0%	0%
Somerset County	19	19	13	6	38	13	25	77.00	71%	0%	29%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	63	34	17	17	97	34	63	56.00	78%	0%	21%	1%	0%	0%	0%	0%	0%	0%
Talbot County	22	10	6	4	32	13	19	41.00	63%	0%	38%	0%	0%	0%	0%	0%	0%	0%
Unknown	2	2	2	0	4	0	4	0.00	75%	0%	0%	0%	0%	0%	0%	0%	25%	0%
Washington County	82	89	42	47	171	102	69	43.00	74%	0%	25%	0%	0%	0%	0%	0%	0%	1%
Wicomico County	65	45	26	19	110	41	69	42.00	31%	0%	67%	2%	0%	0%	0%	0%	0%	0%
Worcester County	20	18	9	9	38	15	23	130.00	68%	0%	32%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	4452	2233	1223	1010	6685	2226	4459	58.00	77.91%	0.00%	17.36%	0.21%	0.00%	2.18%	0.00%	0.17%	1.92%	0.26%

Summary Report

S 97.66%

I 0.17%

OP: 0.26%

O 1.92%

DHR: 77.91% **CS** 0.00% **MHA:** 0.00%

OOS Private Pay: 0.00%

DJS: 17.36% **DDA** 0.21% **MSDE/LSS:** 2.18%

N/A: 0.26%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency)